



Take Control of Your Phone System - in the Cloud or On-Premise

3CX is an open-standards, software IP phone system that works with popular IP Phones and SIP trunks whether on-premise or in the cloud.

A complete Unified Communications solution, including web conferencing, presence, softphones, smartphone clients and more - without the cost and management headaches of an 'old style' phone system or the limitations of a shared cloud PBX.

Affordable, Easy to Install and Manage

3CX is free for up to 16 sim calls and for larger installs it's available at one low yearly price. You have complete freedom where to install it, which SIP trunks or IP phones to use – saving you thousands per year. Setup 3CX in minutes – in the cloud using our PBX Express tool or using the wizard for on-premise installs.

Plug and Play with IP Phones, Gateways & SIP Trunks

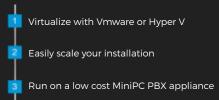
No per extension licensing

Save thousands with YOUR choice of SIP Trunk

Get your hands on your free PBX licence for up to 16 sim calls

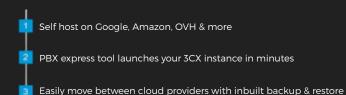
On-Premise - On Appliance or Virtualized

You decide where to run 3CX – run it on an existing server using Hyper V or VMware. Smaller installations can run on a low cost PBX appliance from Intel NUC, Shuttle, Zotac Zbox & Gigabyte. Easily move your PBX to another server or into the cloud, using built-in backup and restore.



In the Cloud - with YOUR Cloud Provider

Whether in the cloud or on-premise – You are in control. Self host on popular cloud providers offering standard Linux VPS. Pay a low monthly fee per PBX rather than an inflated price per extension and stay away from long term contracts. Or outsource to a managed 3CX hosting partner.





Easy to Install & Manage: On-Premise or as Cloud / Virtual PBX

3CX sets itself apart with its easy installation and management. Setup takes minutes and 3CX will run on-premise on an existing Windows or Linux machine and virtualized on Hyper-V or VMware.

You can also virtualize your PBX in the cloud on Google Cloud, OVH and many more. With its web-based setup wizard provisioning IP Phones, Gateways, SIP Trunks and softphones takes minutes.

Plug and Play With IP Phones, Gateways & SIP Trunks

Plug-in an IP Phone or Gateway to your network and 3CX will automatically configure them, saving you countless hours of configuration time and removing the learning curve. Connect a SIP trunk within minutes with pre-configured templates for most popular SIP trunk providers, including end to end support from 3CX.

- Configuration templates for supported IP Phones, SIP Trunks, Gateways
- Guaranteed interop and support from 3CX for end to end solution
- Inbuilt templates for easy configuration of VoIP Providers / SIP Trunks

Easy Management of IP Phones & Softphones

With 3CX you can manage your IP Phones from within the management console. Deploy new firmwares on many phones with a few mouse clicks. Guaranteed interop with supported IP Phones gives you peace of mind when updating your phones. 3CX clients can be easily be deployed via email, whilst software updates are automatic, eliminating help desk calls.

- Upgrade IP Phone firmwares from the management console
- Each new IP Phone firmware is tested by 3CX to avoid interop issues
- Reprovision, reboot IP phones remotely
- Configure advanced IP phone options from the console

Install on Windows/Linux, Virtualize On-Premise or Cloud

3CX is software based and multi platform. Install on-premise and leverage your existing servers using Hyper V or VMware or install on a low cost Mini PC. Easily deploy in the cloud on any Linux VPS using the PBX Express Tool. Stay in control of your PBX wherever you decide to install it!

- Available for Linux or Windows
- Virtualize for easy backup and redundancy
- Install on a low-cost Mini PC
- Deploy to any Linux VPS using the PBX Express Tool



Slash your Telco and Travel Costs with IP Telephony & SIP Trunks!

3CX not only provides you with many new features to improve customer service and boost productivity, it will also cut your telco costs!

Your phone bill will be slashed, and so will the cost of buying, expanding and MAINTAINING your PBX. If you decide to host in the cloud you can self host and pay a low monthly per PBX fee rather than an expensive per extension price per month!

Reduce your Phone Bill by 80%

Remote workers or employees on the go can call free of charge. Connect remote offices, improve communication, and make interoffice phone calls free. International DIDs and IP Telephony allow customers to call you cheaply and increase customer satisfaction.

Connect remote offices - eliminate interoffice call charges

Teleworkers or traveling sales people make free office calls

Save on monthly call costs using SIP trunks

Leverage WebRTC & reduce 800 number phone bills

A PBX That Doesn't Break the Bank

Traditional PBXs or indeed black box appliances are difficult to scale. Add more extensions and you are hit by licensing costs, underpowered hardware or you run out of ports. Cloud PBXs are all the rage but they can lock you into expensive per extension and per minute pricing...Not so with 3CX! Self host in your own cloud provider or virtualize on your own hardware.

No per extension licensing, one low price per PBX

Self host or run on own hardware

Easily self manage, no additional training is required

Cut Travel Costs With Integrated Web Conferencing

3CX's integrated web conferencing solution saves you travel time and money by allowing users to host web meetings and enjoy face-to-face communication wherever they are. Attend meetings around the world with the cutting edge WebRTC technology of 3CX WebMeeting.

Eliminate expensive Web Conferencing Services All 3CX users licensed free of charge Save on call conferencing costs No monthly subscription fees



Unified Communications Made Easy

Presence, Fax & Voice Mail to email, web conferencing and instant messaging are child's play for 3CX.

With the integrated 3CX softphone and smartphone clients, users automatically get access to advanced unified communications features - without needing to learn separate software - features that are normally charged extra for by other PBX vendors.

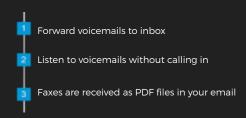
See Presence of Colleagues

The ability to view the status of other colleagues ("Presence") is a great time saver avoiding unnecessary call transfers or voice mail tags and makes managing and working with remote employees easier than ever. Need some quiet time to finish a project? Customize your status and prevent any annoying disturbances.

Eliminate expensive voice mail tags Avoid unnecessary call transfers that irritate customers Visible from all 3CX clients: Mac, Windows, iOS & Android

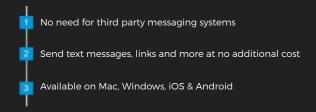
Deliver Faxes & Voicemail to Inbox

Inbound faxes are converted to PDF and forwarded to users via e-mail, without requiring any fax server software. Likewise, voicemails are converted to sound files and forwarded via e-mail.



Instant Messaging / Text chat

Allow employees to communicate together via text chat, without the need to rely on third party internet messaging systems. 3CX users can send and receive text messages via the 3CX Windows, Mac, iOS and Android clients from anywhere.





Unparalleled Mobility with 3CX's Leading Android and iOS VolP Clients

3CX includes VoIP clients for Android and iOS which allow you to take your office extension with you anywhere.

Answer calls via the office phone extension and transfer to colleagues without asking customers to call another number. Slash your company's mobile phone costs, increase productivity and make sure you never miss a call again!

Acclaimed Android and iOS VolP Clients

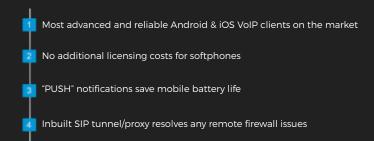
3CX features native Android and iOS VoIP clients that are continuously updated and tested and set the standard for mobile phone VoIP clients. With an inbuilt tunnel to avoid remote firewall issues, calling from over 3G or from any Wifi hotspot is extremely reliable. 3CX Android and iOS clients fully support PUSH, allowing the phone to be on standby and save battery life.

Use Your Extension From Anywhere

With the 3CX VoIP clients for Android and iOS you can take your extension wherever you go. 3CX delivers the one number concept meaning that you no longer have to give out your mobile number. Set your status so your colleagues can see whether or not you are available to take a call

Easy to Configure and Manage

The 3CX clients for Android and iOS utilize VoIP and are easy to setup and manage. The clients can be automatically provisioned from the 3CX Management Console, reducing help desk calls. Because of the inbuilt tunnel, the 3CX clients work seamlessly across all firewalls, making them even more reliable.



Make and receive calls from your smartphone – at no cost

Property Set your status to available, away and out of office from your smartphone

One number concept

See the presence of your colleagues from anywhere

Remotely configurable via QR code, no hassle setup

Easily setup conference calls

Fully integrated, thus easy to use

SIP Forking – use all clients simultaneously



Powerful, Easy to Use Softphones for Windows and Mac Included

With integrated powerful clients for Mac and Windows, 3CX allows you to easily manage your phone calls, whether in the office using CTI and your deskphone, or on the road using your laptop.

Unlike other PBXs, no additional license fees are charged - and because the clients are fully integrated they are easy to deploy and manage for the administrator, as well as easy to use for the employees.

Use Softphone to Make and Receive Calls

With 3CX's softphones for Mac and Windows, you can manage your calls from your desktop and make and receive calls via the office phone system from your computer, even while out of the office. Using a headset you can even use a 3CX client as a full desk phone replacement.

Manage your Calls with the 3CX Switchboard

3CX includes a powerful switchboard function that can be tailored to the way you want to view and manage your phone calls. With 5 different views to choose from it can cater to any job role.

Integrates with Office 365, Google, Outlook & Others!

Launch calls directly from your CRM package. Inbound calls are matched to customers based on the caller ID and logged in your CRM system. Accurate call journalling of inbound and outbound calls with call duration allows you to generate insightful reports on customer and agent activities.



Drag and drop calls for quick transfer

Ideal for Call Centers – includes Wallboard and Q-Manager view

View the presence of colleagues easily

Receptionist view allows easy management of incoming calls

Use Office 365, Google contacts or Internal Phonebook

Launch calls from your CRM

Converts cryptical Caller ID to a customer name

Detailed reports on customer / agent activities, no manual call logging



Integrated, Free Video Conferencing

3CX's integrated video conferencing solution, enables businesses to save time and money by hosting virtual meetings, whilst enjoying the benefits of face-to-face communication.

Video conferences can easily be launched through the 3CX client with a few mouse-clicks. Video conferencing can be used for a wide variety of everyday communication needs to boost productivity and efficiency.

Hassle Free Video Conferencing with WebRTC

3CX harnesses Google's revolutionary WebRTC technology, which enables video and voice communications to take place through the internet browser, meaning that participants will be able to seamlessly join meetings without the need to download any additional software or plug-ins.

Clientless

One-Click Conference

Interoperability with VoIP and video

Bandwidth Management and Control

Video Conferencing for All

With 3CX, companies of all sizes can now take advantage of video conferencing as an advanced collaboration and online meeting tool. Avoid paying a monthly subscription fee for each user and implement open standard peripheral hardware for an inexpensive solution. Unlimited users means inefficient and unprofessional account sharing is eliminated.

Pricing based on number of participants, no per user licensing

Unlimited users no matter which package you choose

No per month costs, just one low, yearly payment

Integrated with 3CX - free for up to 25 participants

Advanced Features for Ultimate Collaboration

Being integrated with 3CX in addition to its rich feature-set and user-friendliness, 3CX WebMeeting improves employees' productivity and collaboration while its WebRTC integration and web-based functionality ensures incredible ease of use. Participants can join without the need to login anywhere and easy setup of ad hoc meetings makes launching conferences a breeze for both participants and organizers.

Plugin & download free video conferencing

Remote control and assistance for quick & easy troubleshooting

Pre-upload PowerPoint & PDFs for crisp, responsive delivery

Easy to use polling tool for feedback



Get Your Own Free Cloud PBX in 5 Minutes

Get your free PBX in the cloud up and running in minutes with our web-based wizard.

Enjoy all the features of a full UC solution, for use with popular IP phones, SIP trunks and gateways, without all the hassle of a long-winded installation and tedious configuration. In your cloud today.

A free PBX - Hosted at your Cloud Provider

Take the PBX Express to get your own 3CX in the cloud, hosted with your choice of cloud provider in minutes! 5 simple steps, 1 powerful PBX.

Choose from Google Cloud, Amazon, Microsoft Azure, 1&1 or OVH Use your own cloud account or 3CX demo account 3 3CX licence free for one year! Retain control of your PBX and data!

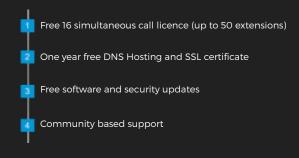
Pack your Bags - What You'll Need

The PBX Express will help you configure and deploy 3CX on Linux automatically in just 5 steps. If you want to deploy it in your own cloud provider, you will need to have a correctly configured account ready at one of the following providers or use a 3CX Trial Account.



Get a Fully Licensed Free Cloud PBX

The PBX Express Tool will automatically issue a 3CX Standard licence for up to 16 simultaneous calls, absolutely free. You will get one year free DNS hosting and a free SSL certificate. No questions asked!



General Features	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
Extensions	Unlimited	Unlimited	Unlimited
Number of Simultaneous Calls Supported	> 1,024	> 1,024	> 1,024
Call Logging			
Call Forward on Busy or No Answer			
Call Routing by DID			
Auto Attendant / Digital Receptionist			
Voicemail/ Music on Hold			
Central Phonebook			
Call Transfer			
MWI - Message Waiting Indicator			
Ring Extension & Mobile Simultaneously			
Automatic Pickup on Busy			
Supports SIP Trunks/ Gateways			
Sennheiser Headset Integration			
Extensive Codec Support (G711, G722, GSM, Speex, ILBC)			
G729 Codec Support			
Busy Lamp Field (BLF)			
Call Reporting			
Call Parking / Pickup			
Call Queuing			
Call Recording			
Intercom/ Paging			
Call Recordings Management			
Custom SMTP Server	3CX SMTP		
Custom FQDN	3CX FQDN		
Configure BLF's from the Clients			
Hot desking			

Edition Companison			
Management and Scalability	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
Web-based Management Console			
Automated Provisioning of Devices			
Real Time Web-based System Status			
Integrated Web Server			
Easy Backup and Restore			
SBC to Configure Remote Extensions			
VMware / Hyper-V Compatibility			
Scheduled Backup			
Connect Remote 3CX PBX Systems (Bridges)			
Scheduled Restore			
Inbuilt Fail Over Functionality			
Standby Licence			
Unified Communications	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
See the Presence of Your Colleagues			
Receive Voice Mail via Email			
Advanced Forwarding Dules			

Unified Communications	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
See the Presence of Your Colleagues			
Receive Voice Mail via Email			
Advanced Forwarding Rules			
Setting Up Conference Calls			
Click2Call Extension			
Receive Faxes via Email as PDF			
Integrated Fax Server			
View Presence of Remote Offices			

IP Phone Management	Standard Free up to 16SC	From \$188	From \$225
Automatic Plug & Play Phone Provisioning			
Manage IP Phones Network Wide from Console			
Restart Phones Remotely			
Update & Manage Firmware Network Wide			
Supports Popular SIP Phones			

Mobility	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
Android Client			
iOS Client			
Windows Client			
Mac Client			
Web Client			
Manage the 3CX Client from within the Console			
Includes 3CX Tunnel to Avoid NAT Problems			

Application Integration	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
Office 365 (address book only)			
Microsoft Outlook			
TAPI			
Office 365			
Salesforce			
Microsoft Dynamics			
Microsoft Exchange 2013 / LDAP / ODBC			
Google Contacts			
Exact			
Zendesk			
Freshdesk			
act!			
Datev			
Hotel Module			
Fidelio Certified			
Mitel Compatible			
Multiline TAPI			

Call Center / Contact Center	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
Call Flow Designer			
Advanced Queue Strategies			
Advanced Call Reporting			
Real Time Queue Statistics			
Queue Reports			
Barge In / Listen In / Whisper			
Query Customer Name Based on Caller ID			
Ability to Use 3CX Clients API			
Link Company Directory with LDAP / ODBC			
Sync Phonebook with Microsoft Exchange			
Real Time Queue Monitoring			
Wallboard			
Switchboard Queue Manager View			
Call Recordings Search			
Supervisor can Log Agents In/Out			
Supports External Agents			
Callback if queue full			
CRM Integration / Scripting Interface			
SLA alerting/reporting			
Web Conferencing	Standard Free up to 16SC	Pro From \$188	Enterprise From \$225
Plugin Free - WebRTC			
One-click conference			
Meeting Recording			
Remote Control / Assistance			
Screen Sharing			
Unlimited Users			
Participants Included	25	100	250

























USA & Canada

4300 W Cypress Street Suite 100 33607, Tampa, FL

www.3cx.com

101, Finsbury Pavement EC2A 1RS

UK & Ireland

London

www.3cx.com

Germany

Walter-Gieseking-Straße 22 30519 Hannover

www.3cx.de

France

Maison de la Défense 12 Place de la Défense 92974 Paris

www.3cx.fr

Italy

Direzionale Modena 2 Via Scaglia Est, 15 41126, Modena (MO)

www.3cx.it

Cyprus

1, 28th October Avenue Block B, Engomi Business Center Office Suite 303, Nicosia

www.3cx.com

Russia

Avrora Business Center Sadovnicheskaya St. 82/2 115035, Moscow

www.3cx.ru

28042 Madrid

www.3cx.es

Spain & Portugal

Ribera de Loira, 46

South Africa

Madrid Campo de las Nacione Unit 10 Oxford Office Park 3 Bauhinia Street, Highveld, 0169

www.3cx.com